sioned in September 1995 and subsequent units at an interval of about four months. The sixth unit is planned to be commissioned in April, 1997.

[*Translation*]

Payment of Bonus to Delhi Home Guards Personnel

6828. SHRI GOVINDA CHANDRA MUNDA: will the Minister of HOME AFFAIRS be pleased to state;

(a) whether bonus is being paid to the personnel of the Delhi Home Guards every year; and

(b) if not, the reasons therefor and the steps being taken to ensure the payment of bonus to those personnel every year?

THE MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI M.M.JACOB): (a) and (b). Home Guards is an organisation of volunteers and a nucleus of full time paid employees for command, control and training, Delhi Home Guard Organisation is also based on the same pattern, Since the Home Guards of Delhi are volunteers, there is no provision in Home Guard Act/Rules of Delhi Home Guards for payment of bonus to them, However, so far as the full time paid employees of Delhi Home guards are concerned, bonus is being paid regularly to them by Delhi Administration in accordance with the provision laid down every year by the finance Ministry, Govt, of India. These employees have been paid the bonus for the year 1989-90 vide Delhi Administration Finance (Budget) Deptt. Circular No. F-11(i)/90-Fin. (b), dated 17th September, 1990.

[*English*]

Grievance Cells of MCD

6829. SHRI YASHWANTRAO PATIL: Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether the Municipal Corporation of Delhi has set up Grievance Cells in different Zones of Delhi;

(b) if so, the details thereof;

(c) the number of complaints received in each Cell and the usual time taken to redress those grievances;

(d) whether the west Zone Complaint Cell attends to the telephone calls of persons desiring to lodge complaints over telephone and if not, the reasons therefor;

(e) whether any complaint has been received in this regard; and

(f) if so, the details thereof and the action being taken thereon?

THE MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND MINISTER OF STATE IN THE MINISTRY OF HOME AFAIRS(SHRI M.M.JACOB): (a) Yes, Sir.

(b) and (c). The Grievances Cells have been set up in 12 Zones of the Municipal Corporation of Delhi. The number of complaints received from 1.3.90 to 31.7.91 in these Cells are as follows;

Zone	*Number of complaints received*
City	0788
C.L.Z.	3099
K.B.Z.	1667
Naj.Zone	1991
Narela	2525
N.D.Z.	3254
S.P.Z.	0819